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on 8/17/2004  
Date

Kathleen Schirtz  
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**PATENT APPLICATION**

Attorney Docket No.

A2038-US-NP

**RECEIVED  
CENTRAL FAX CENTER****AUG 17 2004****NOTICE OF APPEAL FROM THE EXAMINER  
TO THE BOARD OF APPEALS AND INTERFERENCES****OFFICIAL**In re application of: **Vincent P. Vaccarelli et al.**Application No.: **10/083,263**Group Art Unit: **3627**Confirmation No.: **4221**Filed: **2/25/2002**Examiner: **James A. Kramer**For: **CUSTOMER SATISFACTION SYSTEM AND METHOD**

**Mail Stop AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicant(s) hereby appeal(s) to the Board of Patent Appeals and Interferences from the Office Action  
dated **5/17/2004** of the Examiner twice or finally rejecting claim(s)

The items checked below are appropriate:

- ☐ 1. A response to the final rejection has been filed.
- ☒ 2. Please charge the Appeal Fee of \$330.00 to Deposit Account No. 24-0025 (An additional copy of this Notice is enclosed herewith.)
- ☐ 3. A Petition for Extension of Time is enclosed.
- ☒ 4. This constitutes a request for any needed extension of time and an authorization to charge all fees therefor to the above Deposit Account, if not otherwise specifically requested.

Jeannette M. Walder  
Jeannette M. Walder

Signature under 37 CFR 1.191(b)  
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Date: **August 17, 2004**

Customer No.: 25453